



Smalls – 7s, 6s, 3.9s, 4.5s, 4.7s, 11s,

This carries on as usual. You are charged if you take more full cylinders than return empty on an order unless you have an allocation. Customers are given an allocation based on their usage. The charges are £19.15 if you are a dealer and £25.52 if you are an end user.



Leisure's – 9s and 11Ps

This also carries on as usual and is the same as above.

The charges are calculated at slave level. You can exchange any cylinder within each group. You can't exchange from one group to another (you can't swap an 11kg for 11kg Patio without incurring a charge). If their balance exceeds their allocation they will be charged. You can see the balance and allocations on the customer's account on the 'Product Terms' tab. The balance is the current number of cylinders the customer has in the market place and is broken down by cylinder. The allocations are slightly different. If you are looking at one of the cylinders in the large group (47kgs, 19kgs, 18kgs, 12kgs, 11FLTs and 13kgs) the allocation is shown for each individual cylinder. If the cylinders are in the small group (11kgs, 6kgs, 3.9kgs, 4.7kgs, 7kgs and 4.5kgs) the allocation is shown for the whole group and this is the same for the Leisure Group (11kg Patio and 9kg).

If you want to see how much allocation they have left to use before being charged you need to look at the storage field. This is in Product Terms, select a product in the group and then select 'Cyl Deals' tab. Group Storage gives you the remaining allocation.



I&O Scheme – Large Cylinders Propane (47s, 19s, 18s, 12s, 11FLTs) THIS APPLIES TO DEALERS & SOME NATIONALS ONLY

This is calculated on a monthly basis. It is calculated at Master Account level and includes all the slave deliveries. It takes all deliveries in the month and adds up the total number of cylinders delivered and the total number on cylinders returned. It then produces either a credit note (if the customer returns more cylinders than they taken) or an invoice (if the customer takes more cylinders than they return). The customer will get a statement with the credit or invoice detailing the cylinder taken and returned by cylinder size. Propane cylinders are charged at £15.00 per cylinder.

I&O Scheme – Large Cylinders Butane (13s) THIS APPLIES TO DEALERS & SOME NATIONALS ONLY

This is the same as large Propane cylinders. Butane cylinders are charged at £2.50 per cylinder.

Again you can not cross between the groups. ALLOCATION WILL NOT AFFECT CYLINDER CHARGES. The credit/invoices are produce for the previous month (the credits/invoice produced in August relate to Julys deliveries).